

Tele-Media Solutions is your local cooperative connecting you to the world. Using technologies that are second to none in Indiana and the mid-west, your cooperative provides advanced telephony, data and video services to portions of Clark, Floyd, Scott and Washington counties.

While providing services is an essential piece of Tele-Media Solutions, our focus also includes providing solutions to our members. As a member, we recognize you as one of the essential pieces of the Cooperative. We value and encourage your comments or suggestions to facilitate our being your services and solutions provider.

Call us at **967-3171** for personal, fast, friendly services and solutions.

Thank you for allowing us to serve you!

Our Mission

Tele-Media Solutions is committed to the enduring spirit of member ownership while providing telecommunication, information and media services at the lowest possible cost to the Cooperative membership and providing a safe and productive environment for its employees.

Our Vision

Tele-Media Solutions will be the premier telecommunication provider in south central Indiana, utilizing progressive technologies with a rural community focus.

Values

Tele-Media Solutions embraces member focus, community involvement and endorses courteous customer service.

PROVIDING INNOVATIVE SERVICES AND SOLUTIONS

Visit our website

<http://www.tele-mediasolutions.coop>

Your Telephone Directory
provides easy access to FAQs.

New to our directory - Reverse Numerical Listing Guide



GET CONNECTED AND STAY CONNECTED
WITH
TELE-MEDIA SOLUTIONS

Voice: (812) 967-3171
Fax: (812) 967-4971
Email: business.office@tele-mediasolutions.coop

Tele-Media Solutions
"Your local cooperative connecting you to the world!"

Getting you connected...

*Internet
Help Guide*

DIAL-UP ACCESS

56K.....\$19.95
 “Pricing subject to change without notice”

DSL ACCESS

Available to Tele-Media Solutions subscribers only. May not be available in all areas. Digital Subscriber Line (DSL) provides you high-capacity, always on Internet access. You can use your phone line and be connected to the Internet at the same time.

256K.....\$29.95
 512K.....\$39.95
 1024K.....\$44.95
 “Pricing subject to change without notice”

BENEFITS OF DSL INTERNET SERVICE:

- Installation is easy, with few changes to computer hardware.
- Place and receive calls and use the Internet at the same time.
- Enjoy an always on Internet connection, 24 hours a day.
- Save time, and enjoy having web sites load much faster.
- Affordable!

All Internet accounts include: Unlimited on-line access, 1 e-mail account with 25Mb storage, 10 Mb web page storage, FTP Access and newsgroup access. Tele-Media Solutions is not responsible for damages or loss do to viruses, spyware, or other malicious software. Please review our Internet Access Agreement at www.tele-mediasolutions.coop.

Spam Filtering captures unsolicited e-mails and holds them for a specified number of days then automatically deletes them if you do not take any action. Web Mail will allow you to view any messages that have been determined as unsolicited and take action as you deem necessary.

Virus Scanning inspects all e-mail messages before they are downloaded to your machine. If a virus is detected that message is put into a special area and you are notified of the possible contamination. Of course, there is always the possibility of a virus getting through and anti-virus software on your computer is recommended.

Spam Filtering\$2.00 / Mo.
 Virus Scanning.....\$2.00 / Mo.
 Spam / Virus Combo.....\$3.00 / Mo.

Dial-Up
DSL

FAQs

✓	What is the Internet local access telephone number?	967-4638
✓	What is the Domain Name?	wrcrc.net
✓	What is the primary Domain Name Server IP Address?	137.118.1.32
✓	What is the secondary Domain Name Server IP Address?	137.118.1.33
✓	What is my dial-up login ID? [User Name]	Example: jsmith
✓	What is my login password?	Example: wn03rg2a
✓	What is the POP3 Host for receiving mail?	pop.wrcrc.net
✓	What is the SMTP Host for sending mail?	smtppath.wrcrc.net
✓	What is my e-mail address?	[User name]@wrcrc.net
✓	What is the recommended news server address?	news.wrcrc.net
✓	What is the recommended startup website?	tele-mediasolutions.coop
✓	What is the telephone number for technical support?	967-3171
✓	Where do I change my network settings for my DSL connection	In Control Panel click on network, select your Ethernet adapter (TCP/IP), select properties, select obtain IP address automatically and obtain DNS automatically.

A Network Interface Card (NIC) must be installed in your computer prior to scheduled appointment for DSL connection.

Network Interface Cards are available for purchase at Tele-Media Solutions.....\$23.95 + tax.

Triple Play Voice, Video and Data Services
 Let us take care of your telephone, television and Internet needs with
ONE MONTHLY STATEMENT!

Tele-Media Solutions

Your local cooperative connecting you to the world!

INTERNET



- High Speed DSL / Dial-Up Access
- Web Hosting
- Technical Support
- E-mail
- Spam / Virus Filtering

967-3171

www.tele-mediasolutions.coop
 Pekin, IN 47165

Tele-Media Solutions

Your local cooperative connecting you to the world!

DIGITAL VIDEO



- High quality digital programming
- Over 60 channels including 9 local broadcasts
- Premium movie packages available
- Onscreen Caller ID
- Message waiting

967-3171

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